

Contact Information Asia Pacific				
Country	System	Invoice Submission	Invoice Queries	Payment
Australia	ATLAS (Animal Health)	Click Here	Click Here	Click Here
	COM2	Click Here	Click Here	
New Zealand	ATLAS (Animal Health)	Click Here	Click Here	
	COM2	Click Here	Click Here	
Malaysia	ATLAS (Animal Health)	Click Here	Click Here	
	COMET	Click Here	Click Here	
Singapore	ATLAS (Animal Health)	Click Here	Click Here	
	COMET	Click Here	Click Here	
		Click Here	Click Here	
		Click Here	Click Here	
Philippines	ATLAS (Animal Health)	Click Here	Click Here	
	COMET	Click Here	Click Here	
Indonesia	RAINBOW	Click Here	Click Here	
	COM2	Click Here	Click Here	
	ATLAS (Animal Health)	Click Here	Click Here	

Contact Information EMEA Resolution Center				
Country	First Point of Contact	Second Point of Contact	Language supported	Hours of Operation
Algeria	Click Here	+213 23 98 20 05	English	Mon - Fri 08:00 - 16:00
Austria	Click Here	+43 1 2604 4333	English, German	Mon - Fri 09:00 - 17:00
Belgium	Click Here	+32 2 776 6565	English, Dutch, French	Mon - Fri 09:00 - 17:00
Bosnia	Click Here	+381 11 441 0207	English	Mon - Fri 09:00 - 17:00
Bulgaria	Click Here		English	Mon - Fri 09:00 - 17:00
Croatia	Click Here	+385 1 66 11 395	English	Mon - Fri 09:00 - 17:00
Czech Republic	Click Here	+420 233010400	English	Mon - Fri 09:00 - 17:00
Denmark	Click Here	+45 44824090	English	Mon - Fri 09:00 - 17:00
Finland	Click Here	+358 9 8046 5555	English	Mon - Fri 09:00 - 17:00
Egypt	Click Here	+20 22 614 8579	English	Mon - Fri 09:00 - 17:00
Estonia	Click Here	+372 614 4270	English	Mon - Fri 09:00 - 17:00
France	Click Here	+33 4 73 67 59 12	English, French	Mon - Fri 09:00 - 17:00
Germany	Click Here	+49 89 4561 1908	English, German	Mon - Fri 09:00 - 17:00
Gulf	Click Here	+971 4 426 9187	English	Mon - Fri 11:00 - 19:00
Hungary	Click Here	+36 1 439 4590	English	Mon - Fri 09:00 - 17:00
Ireland	Click Here	+353 51 601 995	English	Mon - Fri 08:00 - 16:00
Israel	Click Here	+972 9 953 3469	English, Hebrew	Mon - Fri 09:00 - 17:00
Italy	Click Here	+39 06 3619 1084	English, Italian	Mon - Fri 09:00 - 17:00
Jordan	Click Here	+962 6 590 1393	English	Mon - Fri 10:00 - 18:00
Latvia	Click Here		English	Mon - Fri 09:00 - 17:00
Lebanon	Click Here	+961 1 493 209	English	Mon - Fri 10:00 - 18:00
Lithuania	Click Here	+370 5 237 5219	English	Mon - Fri 09:00 - 17:00
Morocco	Click Here	+212 522 423 239	English	Mon - Fri 08:00 - 16:00
Netherlands	Click Here	+31 23 514 9000	English, Dutch	Mon - Fri 09:00 - 17:00
Norway	Click Here	+47 3 220 7328	English	Mon - Fri 09:00 - 17:00
Poland	Click Here	+48 22 549 6267	English	Mon - Fri 09:00 - 17:00
Portugal	Click Here	+351 21 446 8710	English, Portuguese	Mon - Fri 08:00 - 16:00
Romania	Click Here	+40 21 529 29 01	English	Mon - Fri 09:00 - 17:00
Serbia	Click Here	+381 11 441 0207	English	Mon - Fri 09:00 - 17:00
Slovakia	Click Here	+421 2 5828 2000	English	Mon - Fri 09:00 - 17:00
Slovenia	Click Here	+386 1 5204 234	English	Mon - Fri 09:00 - 17:00
Spain	Click Here	+34 91 321 0460	English, Spanish	Mon - Fri 09:00 - 17:00
Sweden	Click Here	+46 8 5781 3920	English	Mon - Fri 09:00 - 17:00
Switzerland	Click Here	+41 41 418 1873	English, German	Mon - Fri 09:00 - 17:00
United Kingdom	Click Here	+44 19 9245 5012	English	Mon - Fri 08:00 - 16:00

Contact Information Americas Resolution Center					
Country	First Point of Contact for Human Health (HH) Vendors	First Point of Contact for Animal Health (AH) Vendors & Second Point of Contact for HH Vendors	Second Point of Contact for AH Vendors & Third Point of Contact for HH Vendors	Option	Hours of Operation
Argentina	DIRECT COMMERCE (DCI) VENDOR PORTAL (Available 24 x 7) Click Here Available for Merck / MSD Human Health Entities suppliers. To request access send email to the country corresponding address listed in the Second Point of Contact Column	Click Here	54-11-6090-7282	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Brazil		Click Here	55-11-5189-7232		Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Canada		Click Here	1-908-423-3001		Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Chile		Click Here	56-22655-8759	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Colombia		Click Here	5-715-920-887	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Costa Rica		Click Here	507-282-7287		Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Dominican Republic		Click Here	507-282-7287	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Ecuador		Click Here	59-322-941-792	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
El Salvador		Click Here	507-282-7287	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Guatemala		Click Here	507-282-7287	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Honduras		Click Here	507-282-7287	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Mexico		Click Here	52-55-5481-9683	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Nicaragua		Click Here	507-282-7287	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Panama		Click Here	507-282-7287	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Peru		Click Here	511-411-5122 511-411-5100 x15122	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Puerto Rico		Click Here	787-912-2013		Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
United States		Click Here	908 423 3000	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Trinidad and Tobago		Click Here	-		Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm
Venezuela		Click Here	25444	#3	Mon - Fri: 8:00am - 1:30pm & 2:30pm - 6:00pm